

ENON ERP

INDIA - SOUTH EAST ASIAN REGION



ENON
EXCEED YOUR LIMITS

Hermitian Technologies Pvt Ltd
Bengaluru
<https://www.enon.in>

ENON ONBOARD (Make Your Choice)

.. All Costs stated below are for One Business Entity (per GST number) and excluding all taxes and levies

SELECT/TICK ANY ONE OF THE ENON OPTIONS SUITABLE FOR YOU FROM THE LIST BELOW

ENON OPTIONS	SELECT	RATES & TERMS	FEATURES
ENON SALES	<input type="checkbox"/>	<ul style="list-style-type: none"> Onetime Cost - Rs.7500/- (payable in advance) Monthly Recurring - Rs.999/- (payable in advance for the month) Up to 3 users - Every additional user will be charged at Rs.500 per user per month The charges are payable in monthly/quarterly/annual advance - Discount of one month is available if paid in annual advance 	CRM, Item, Customer, Sales Enquiry, Sales Order, Sales Invoice Creation with Reports
ENON SALES & PURCHASE	<input type="checkbox"/>	<p>Rates & Terms:</p> <ul style="list-style-type: none"> Onetime Cost - Rs.8500/- (payable in advance) Monthly Recurring - Rs.1,999/- (payable in advance for the month) Up to 5 users - Every additional user will be charged at Rs.500 per user per month The charges are payable in monthly/quarterly/annual advance - Discount of one month is available if paid in annual advance 	CRM, Item, Customer, Sales Enquiry, Sales Order, Sales Invoice Creation with Reports Vendor Management, Purchase, GR, Invoice + Basic Inventory with Reports
ENON SUPPLY CHAIN	<input type="checkbox"/>	<p>Rates & Terms:</p> <ul style="list-style-type: none"> Onetime Cost - Rs.10,000/- (payable in advance) Monthly Recurring - Rs.2,999/- (payable in advance for the month) Up to 5 users - Every additional user will be charged at Rs.500 per user per month The charges are payable in monthly/quarterly/annual advance - Discount of one month is available if paid in annual advance 	CRM, Item, Customer, Sales Enquiry, Sales Order, Sales Invoice Creation with Reports Vendor Management, Purchase, GR, Invoice + Basic Inventory with Reports Advanced Inventory & Warehouse Management (WMS)
ENON AJIRA	<input type="checkbox"/>	<ul style="list-style-type: none"> Onetime Cost - Rs.45,000/- (payable in advance) Monthly Recurring - Rs.5,999/- (payable in advance for the month) Up to 20 users - Every additional user will be charged at Rs.500 per user per month The charges are payable in monthly/quarterly/annual advance - Discount of one month is available if paid in annual advance 	COMPLETE ENON ERP (UP TO 20 USERS) + 80 HOURS FREE TRAINING + 20 HOURS SUPPORT POST GO-LIVE IDEAL FOR ORGANIZATIONS ABOVE INR 3 CR - 5 CR TURNOVER
ENON ENTERPRISE	<input type="checkbox"/>	<p>IDEAL FOR ORGANIZATIONS ABOVE INR 5 CR TURNOVER</p> <p>REQUEST FOR A CUSTOM PROPOSAL</p>	

Training & Support

SUPPORT SERVICES							
TRAINING			THIRD PARTY INTEGRATION SERVICES		CUSTOMER / TECH SUPPORT		
Training (Online)	Online Rate / Hour	Onsite Support	Type	Rate	Support	Rate / Hour	Onsite Support
5 people per training session	₹ 500	₹ 2500/Day + Travel related Charges at Actuals	Third Party Applications	₹ 10,000 per day Applicable only for ENON AJIRA & ENTERPRISE	(Online)	₹ 500	₹ 2500/Day + Travel related Charges at Actuals

ACCEPTANCE

- ❖ By signing this document below, both the parties agree that they have read, understood, and agree to be bound by all the terms and conditions of this Proposal. The SoW & Acceptance Agreement will be an extension of the scope and integrity of this Proposal.
- ❖ This document can be further signed on a Government Stamp Paper (issued in India by a Competent, Statutory Authority and Registered as per the Company Act and other Laws of the Land for Business & Privacy Protection). For Non-Indian Customers, this document can also be signed on other suitable document formats and registered, as applicable per International Business Laws for Non-Indian Customers

ACCEPTANCE SIGNATURES BY THE AUTHORIZED PERSONAL

COMPANY NAME:	HERMITIAN TECHNOLOGIES PRIVATE LIMITED
Authorized Signature:	Authorized Signature:
Printed Name:	Printed Name:
Title:	Title:
Effective Date:	Effective Date:

WITNESS SIGNATURES

Witness For Company Name:	Witness For Hermitian Technologies Pvt Ltd
Signature:	Signature:
Printed Name:	Printed Name:
Title:	Title:
Date:	Date:

TERMS & CONDITIONS

- ❖ Payments to be made to ENON services to be made against the company (Hermitian Technologies Pvt Ltd) invoices only
- ❖ Invoices will be prepared and sent by Hermitian's Finance & Accounting Team as per the Agreed Terms and Milestones as detailed in the Statement of Work (SoW) agreed between Hermitian Technologies Pvt Ltd (Hermitian) and Customer
- ❖ Payments to be made in the currencies as per the Invoice
- ❖ Partial payments against invoice might attract penalties as this will involve additional & unnecessary accounting entries & adjustments
- ❖ Local, National & International Taxes and other statutory levies will be in addition and as applicable
- ❖ Customers can request for any additional documentation that might be available or to be prepared by Hermitian to meet their local or national tax compliances
- ❖ Customer will treat any and all invoices received through any unauthorized channels as null & void and hold Hermitian Technologies Pvt Ltd completely indemnified against any resulting eventualities. All Dues payable to Hermitian Technologies Pvt Ltd have to be completed as stated in the invoices
- ❖ Customer to make all Payments as per the SoW even if there is a delay in invoice receipt
- ❖ All payments against invoices to be made within 7 days of receipt of invoice
- ❖ Any delayed payments might attract a delayed payment charge of 0.5% of the total payable amount, per day and such charges will completely be at the discretion of Hermitian
- ❖ All payments to be routed as per the specified banking channels only as highlighted in the invoices or as Agreed in the SoW
- ❖ Invoices will be sent to the authorized representatives of the Customer as agreed in the SoW.
Pre-Authorization is needed for any other individuals to whom invoices need to be shared
- ❖ All information in the invoice and the SoW related to any and all payments need to be maintained in the strictest confidence at all times as individually and separately highlighted in the SoW or the Non-Disclosure Agreement (NDA) between the parties
- ❖ Hermitian Team might not relay the payment receipt confirmation. Any such confirmations will be made available on request only
- ❖ Customizations and Integrations including with third party systems will be charged at INR 10,000 per day. This could vary with the nature and the complexity of customizations and integrations required
- ❖ On Call Support will be available only between Monday to Friday between 9am and 6pm IST. Support for Customers in other time zones will be during overlapping hours presently and in English only
- ❖ Travel, Accommodation and other incidental charges will be at actuals when support or training is required onsite
- ❖ There will be an annual increase of 10% for all charges related to annual license renewal and any other applicable recurring charges
- ❖ An independent instance of the ENON application, related security plans plus the database will be set up for all ENTERPRISE & AJIRA customers
- ❖ There will be a dedicated Account Manager from both ENON and Customer team (single point contact) who will be responsible for all communication, project management, invoicing, reports, escalation and all other project related matters. Reporting Organization Structure including the roles and responsibilities of all team members involved will be predefined and shared in advance with the other team
Any change in the Account Manager or the responsible teams/members for the project will be duly communicated with the relevant change details to the other party
- ❖ Under no circumstances shall Hermitian Technologies Pvt Ltd have any liability to the customer or any other person or entity for any direct/indirect, special, incidental or consequential damages of any description, whether arising out of warranty or other contract, negligence or other tort, or otherwise, including without limitation, lost goodwill, loss of investment, loss of data, physical damages or other losses. The client will completely indemnify and hold Hermitian harmless in any eventuality including for all and any legal expenses it might have to bear
- ❖ Hermitian Technologies Pvt Ltd shall not be liable for the functionality or quality of plug-ins or other auxiliary programs designed to work together with the Software, or for the interoperability of such programs together with the Software
- ❖ Hermitian Technologies Pvt Ltd is not responsible for any damages or any rules being violated due to the usage of the application. The client is responsible for all such damages or violations
- ❖ Hermitian Technologies Pvt Ltd is not responsible for any and all data storage and usage. Any and all data stored in the database will be the responsibility of the client alone
- ❖ Under no circumstances Hermitian Technologies Pvt Ltd will be liable for any refunds or any damage claims on any of the amounts paid
- ❖ The application shall be developed based on the requirement document, once the same is signed off. No further modifications shall be entertained and in such scenario the decision of Hermitian Technologies Pvt Ltd is final
- ❖ In the event of a failure to pay Hermitian the agreed due amounts, Hermitian will have the authority to discontinue service

General Company Information - ENON by Hermitian

Hermitian Technologies Private Limited

Registered Office: 29/1, V002, Vidyagiri Residency, 7th A Main, 4th Cross Vidyagiri Layout, Chandra Layout, Nagarbhavi 1st Stage, Bengaluru, 560072

Development Centers - India:

Bengaluru: No.2, 3rd floor, 80 Feet Main Road, next to USK Gas Station, BEML Layout, RR Nagar, Bengaluru, Karnataka 560098

Phone: +91-9845077490

Email: sales@hermitiantech.com

Development Center & Sales Offices - Worldwide:

- **Bangkok, Thailand**
- **Singapore**

India Sales:

- **Sandeep Mahajan**
A 204, Sai Purum,
Near Kailash Jeevan Factory,
Dhyrai, Sinhgad Road,
Pune - 41, Maharashtra
Ph: +91-99703 65533
- **Coimbatore, Tamil Nadu**

World Wide Sales

- **New York, North America**
- **London, Western Europe**
- **Qatar, Middle East**
- **Bangkok, Thailand**

Support Centers:

- **Bengaluru, India:** No.2, 3rd floor, 80 Feet Main Road, next to USK Gas Station, BEML Layout, RR Nagar, Bengaluru, Karnataka 560098
- **Bangkok, Thailand**